



REV. 02/2024

SERVICE AGREEMENT

1. **DISCLOSURE** – I Dig My Dog™ (IDMD) agrees to provide daycare, boarding, and/or training for the dog(s) set forth in the Pet Profile Form, either now or in the future, and to provide other services as agreed to by and between the Owner and IDMD at the rate agreed upon.
2. **HOURS OF OPERATION** – IDMD shall be open to Owners Monday through Friday from 7am to 6pm, Saturday and Sunday from 9am to 5pm. Dogs can be dropped off for check-in anytime during our business day. **There is a check-out time of 12pm Monday through Saturday and 1:00pm Sunday.** Owners may pick up for check-out anytime during our business day. Owners will incur a full day Daycare charge of **\$44** if picked up after the check-out times stated above. IDMD will be closed for check-in and check-out on the following major holidays: New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day.
3. **HEALTH** – Owner represents that the dog(s) is/are in good health and has/have not been ill with any communicable diseases within the last **thirty (30) days**, and that the dog(s) has all current vaccines:
 - Rabies – required every year or three (3) years depending on your veterinarian.
 - Distemper – (Distemper, Parvovirus combination vaccine) required every year or three (3) years depending on your veterinarian.
 - Bordetella – (Canine Cough) required **every six (6) months**.
 - Canine Influenza (H3N2/H3N8) – required every year.
 - Leptospirosis – required every year.

On admission, all dogs must be free from any condition which would potentially jeopardize other dogs being cared for by IDMD. Owner understands that IDMD desires to maintain the health, reasonable care and comfort of all dogs within IDMD, and to adequately provide for the safe keeping of such dogs in which IDMD has custody. IDMD will not knowingly accept dogs into the cage-free environment that have not been spayed or neutered after 7 months of age. IDMD shall not be responsible in the event a female does become pregnant during her stay. Owner agrees to disclose to IDMD all known medical conditions and/or behavior problems, which may affect the dog's care.

4. **BEHAVIOR** – Owner assures that in admitting the dog(s) to IDMD, the dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. Notwithstanding such assurances, if the dog's behavior results in any injury to persons or property, the owner shall bear full expenses resulting from such conduct. Owner understands the dog(s) may be isolated and kept apart from other dog(s) should IDMD in its reasonable belief or the reasonable belief of its staff determine that the dog(s) may be in danger or may endanger other dogs by virtue of its conduct, behavior or aggressive propensities.

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5. **ASSUMPTION OF RISK** – Owner agrees that **IDMD** shall not be liable for any loss or damage to the dog(s) by any cause whatsoever, including fire, theft, and escape of animal. Owner agrees they shall remain liable for any damages the dog(s) may cause, including bites, aggressive behavior, or damage to other dogs. Owner agrees that **IDMD** owners and staff will not be liable and hold them harmless from any liability of any kind whatsoever arising from the Owner’s dog’s attendance and participation at **IDMD**. Owner assumes and understands the pet is in an environment where other pets shall be located together in a social atmosphere, and the facility shall not be liable for the damage caused to the dog by injury or other episodes which may have been caused by or from another dog.
6. **MEDICAL ATTENTION** – In the event Owner’s dog(s) becomes injured, **IDMD** shall notify Owner in a timely manner. If Owner cannot be reached, or has failed to instruct **IDMD** regarding measures to be taken, or if an emergency situation exists which requires immediate action, Owner authorizes **IDMD** to engage the services of a veterinarian, to administer medicine, or give such other attentive care for the dog that appears reasonably advisable. **IDMD** shall pay any and all costs of the dog that may arise as a result of the injury or illness, including veterinarian care and costs. Owner shall pay such costs as a reimbursement immediately upon pick-up of the dog or when the services have been completed.
7. **MEDICAL RECORD RELEASE** – Owner authorizes **IDMD** to obtain medical records (i.e. vaccination records from Owner’s Veterinarian) to certify that dog(s) are current with required vaccinations agreed upon in this Agreement.
8. **SOCIAL MEDIA RELEASE** – Owner grants permission to **IDMD** to use dog likeness in photograph(s) and/or video(s) in any and all of its publications and in any and all other media, whether now known or hereafter existing. This release relates to photograph(s) and/or video(s) intended for use in any **IDMD** publication, marketing, or public relations nature, such as newsletters, brochures, web content, promotional items or other such material. Owner will make no monetary or other claim against **IDMD** for the use of photograph(s) and/or video(s).
9. **RESERVATIONS AND DEPOSITS** – Owner understands that reservations are required for all boarding stays. A **50% deposit** is required when making a boarding reservation that includes a **holiday** or during **peak season**. For **Private Suites**, a **minimum of 4-nights** is required for Holiday boarding stays, and a **minimum of 2-nights** is required for Peak Season boarding stays. Cancellations for a holiday reservation must be given **four (4) days** prior to your intended arrival date in order to refund any deposit. If the cancellation happens **within four days** of your intended arrival date, **private suite** deposits will become **non-refundable** and community deposits will become a credit on your account.
10. **PAYMENT** – Unless otherwise arranged by **IDMD**, payment for services rendered is due at the time of drop-off. **IDMD** will only accept Credit Card, Cash, Check, Money Orders, or Cashier’s Check as valid forms of payment. A valid Credit Card must be kept in the Owner’s records for billing or emergency purposes. In the event that payment has not been made for services provided, **IDMD** shall have, and is hereby granted a lien on the dog(s) for any and all unpaid charges resulting from services rendered by **IDMD**. Owner agrees that in the event charges are not paid when due in accordance with this

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Agreement, **IDMD** may exercise its lien right within **30 days** after written notice has been given to Owner by **IDMD**.

11. **ABANDONMENT** – If the dog(s) is/are not picked up within fourteen (14) days after it was initially scheduled to be picked up, it is considered to be abandoned. IDMD shall first try for a period of not less than ten (10) days to find a new owner for the dog(s) or turn the dog(s) over to a public Animal Control Agency or Shelter, Society for the Prevention of Cruelty to Animals Shelter, Humane Society Shelter, or nonprofit Animal Rescue Group, provided the shelter or rescue group has been contacted and has agreed to take the dog(s).

DATE: _____

SIGNATURE: _____

PRINTED NAME: _____

FOR OFFICE USE ONLY:

DATE: _____

I Dig My Dog

REPRESENTATIVE: _____

INITIALS: _____