



RULES AND POLICIES

Our goal here at **I Dig My Dog™** is to provide a safe, secure, fun and stimulating social environment for dogs. To ensure the safety and health of your dog and other guests, we require all dogs to be compliant with the following rules and policies.

BUSINESS HOURS: We are open **Monday through Friday** from **7am to 7pm**, **Saturdays** from **9am to 5pm**, and **Sundays** from **11:30am to 5pm**. Our **check-out** time is **11:30am Monday through Saturday** and **1pm on Sundays**. You may pick up anytime during our business hours, however you will incur a full day Daycare charge of **\$32** if your dog(s) is picked up after these check-out times. Any dog(s) not picked up on their scheduled departure date will be charged for overnight care and fed appropriately.

AGE: All dogs must be **four (4) months** of age or older and have **completed all three rounds** of their puppy vaccines before their evaluation. Male dogs **seven (7) months** or older that have not been neutered are not permitted in our cage-free environment, but they are allowed to board in our private suites. Female dogs **seven (7) months** or older that have not been spayed are allowed in Daycare, but not permitted to board communally.

EVALUATION: All dogs must go through an interview/evaluation process to determine temperament. All evaluations are scheduled by appointment only with one of our trained evaluators.

BEHAVIOR: All dogs must be non-aggressive. Clients will need to certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Please remember that your dog will be spending time with other dogs and that their safety and health is our main concern.

VACCINES AND TESTS: All dogs must be current with their vaccinations. Clients must submit written proof that their dog(s) have received a **Bordetella** vaccine within the last six (6) months, a **Distemper** vaccine (more commonly referred to as DHPP and consisting of Distemper, Hepatitis, Parainfluenza, Parvovirus) within the last year or three years depending on your veterinarian, and a **Rabies** vaccine within the last year or three years depending on your veterinarian. **Please allow a minimum of seventy-two (72) hours to pass between giving your pet these vaccines and having your dog visit our facility.**

HEALTH: All dogs must be in good health. Clients will need to certify that their dog(s) is in good health and has not been ill with a communicable condition within the last thirty (30) days. On admission, all dogs must be free from any condition which would potentially jeopardize other dogs. All dogs are required to have a veterinarian certification of health to be admitted or readmitted after any illness.

RESERVATIONS: Reservations are required for all boarding stays. A **50% deposit** is required when making a boarding reservation that includes a holiday. Cancellations or changes to a holiday reservation must be given **three (3) days** prior to your intended arrival date in order to refund any deposit, otherwise the deposit will become a credit on file. Waiting lists are common throughout all major holidays, so we encourage making your reservation early. I Dig My Dog™ reserves the right to refuse services to any dog for any reason.

BILLING: Payment for all services is required at check-in. We require an active credit card on file at all times. We accept Cash, Checks, Money Orders, Cashier's Checks, Visa, Master Card, and American Express as forms of payment. Returned checks will incur a **\$25** returned check fee.